

Goodwill is No Longer Hunting for Automated Time and Attendance

Goodwill was founded in Boston in 1902, and their “hand up, not a hand out” philosophy has led them to become one of the world’s largest nonprofit organizations. Goodwill Industries generated \$2.6 billion last year, and over 84% of that was used to fund education, career services and other critical community programs.

Being a well-recognized national organization has its advantages, but Goodwill’s success was built one community at a time. They utilize regionally managed offices to identify and serve the individual needs of communities.

In the past few years, some of the regional offices have begun to search for a better way to track their ever-growing workforce. Two offices that have made the move from their traditional timecards to an automated system are: Goodwill of Denver and Goodwill of Portland.

Searching for the Right Solution

Karen DesJardins, Portland’s director of finance explained, “We were processing all of our timecards manually, and knew we needed to find a better way.” Gartner research supported Karen’s findings and estimated that workforce automation would allow Goodwill an average labor savings of 5 minutes per day, per employee. With over 1600 employees in the Portland area this would equate to an annual savings of over 32,000 hours.

Bill Robertson, Denver’s Director of Accounting, shared Karen’s enthusiasm and began his time and attendance search early last year. “When you begin your search, there’s a learning curve,” explained Mr. Robertson, “The more vendors you talk to the more you learn.” Bill ended up looking at 8 different time and attendance vendors, and through the process

was able to identify Legiant Timecard as the right fit for them.



Addressing Workforce Needs

Legiant took the time to fully understand Goodwill’s challenges, and was able to address them through a targeted product demonstration. “We had a good sales experience all the way around,” recalled Mr. Robinson “Legiant had everything we wanted, and possessed the advanced scheduling and budgeting functionality to really set them apart.”

Karen DesJardins cited data capture and overall automation as the most

important time and attendance attributes. With over 1,600 employees on a manual system, time consumption and accuracy were the real issues needing to be addressed.

Legiant was able to offer the most expansive combination of data capture methods available including: browser-based timesheets, biometric and badge readers, telephone (IVR) and a host of portable devices. Legiant was also able to automate and integrate their entire process from punch to payroll,

and bring unprecedented speed and accuracy to the entire process. After the Legiant implementation was complete Karen reported, “Our HR department is doing a lot less work, and Legiant has cut down our time and attendance processing by

over 50%.”

“Legiant had everything we wanted, and possessed the advanced scheduling and budgeting functionality to really set them apart.”

Bill Robertson, Director of Accounting

Due Diligence Pays Off

Both Goodwill organizations exercised best practices during their time and attendance search. They reviewed as many vendors as necessary, defined organizational goals and made sure the Legiant could meet those goals. Legiant responded by delivering a premium blend of technology, functionality, and

industry leading support. Karen DesJardins put it best, "They did everything we wanted, and were still the best value."

About Goodwill

Goodwill helps people build self-confidence and gain personal and financial independence through work. Goodwill has been putting people with barriers to employment to work for over 100 years, and provided employment and training services to more than 720,000 individuals last year. For more information about donations, retail stores and employment programs visit www.goodwill.org.

About Legiant

Legiant provides flexible solutions that help enterprises maximize the profitability and productivity of their workforce. The Legiant product suite, comprised of Legiant Timecard, Legiant Timesheet, and Legiant Web Timecard, is a leader in web-based time accounting for payroll, attendance, leave and project tracking. Customers range from Fortune 500 firms to small startups and span a variety of industries. Legiant can be reached at 1.877.760.8463 or via their web site at <http://www.legiant.com/>.